Word from the Stacks...

New Library Services and Resources for the New Academic Year

--By P. Gavin Ferriby, Ph.D.
Interim University Librarian

This issue of Word from the Stacks highlights several new services and resources for the SHU community:

- **Credo Reference** is a state-of-the-art online reference resource –with links to library databases and services. Credo Reference brings reference questions and answers into the 21st century, and has many audio files, images, and maps;
- **RefWorks** and **Zotero** –citation software—will make it easier for faculty and students to keep track of citations, articles, books, and bibliographies;
- I**LLiad** is a new resource sharing (Inter-Library Loan) service which will speed up processing of requests and make the whole process more transparent for users;
- **Mergent.com** offers access to volumes upon volumes of business, corporate, and economic information in a far easier digital format;
- **GPO Access** and **Thomas** offer access to numerous government, legal, and social sciences resources;

New scanners for public use will make is much easier to scan papers, books, and microfilms and share those digital files with others.

More than half of the library's total collections are now digital –including over 50,000 e-books. All of this information is freely available to members of the SHU community, and the librarians stand ready to help you find it!

New Library Digital Scanners Are Easy to Use

--by P. Gavin Ferriby

Library users can enjoy two new digital library scanners, meant for public use. They are both located on the main level of the library, just in back of the Reference Desk. Reference librarians will be easily available

in case of questions. Both scanners are available to SHU students, faculty, and staff for free, but printing pages will cost ten cents per page.

One scanner (BookScan) is a very easy-to-use scanner for printed materials such as book, papers, and print journals. This scanner will automatically straighten and focus images, and users can save their scans to a USB drive (flash drive) or send them to your e-mail inbox. This scanner is so easy to use there really is no manual –it works with a special workstation that only serves this scanner.

The other scanner is a microform-to-digital-image scanner. It can read microfilms and microfiches and produce high-quality digital images. You can print those at the library's public printer (ten cents per page), save them to a USB drive (flash drive), or attach them to an e-mail message. This scanner requires a little more time to learn –you can find instruc-

On the inside...

Mergent Online® a new online database to support our business curriculum, provides a financial data on more than 35,000 active and inactive U.S. publicly traded corporations. You can access business ratios, historical information, SEC filings, annual reports, FactSheets, and country information. U.S. Company Archives Data holds the full business descriptions, histories and financial statements for companies that were acquired, went bankrupt, liquidated or merged out of existence from 1996 onward. You can also determine the 25 largest institutional holders for every U.S. company, as well as examine aggregate institutional buyers and sellers data, and search by company name or ticker symbol, or search across all global boundaries to find companies that match specific financial and/or textual search criteria.

Additional data available:

● Private Company information on over 4 million U.S. private businesses including: business address and key contact information; estimated number of employees as well as SIC industry codes; names of key executives; and estimated revenues.

● Global Industry Reports - provides in-depth analysis of industries covering North America, Asia/Pacific and Europe by country and region. These reports describe the market environment and industry landscape for companies, industries, countries and regions as well as key trends and market outlook.

● Mergent Equity Research Reports - Each two-page Mergent Equity Research Reports offers: buy, hold and sell recommendations for the company and for peer companies; price momentum ratings and chart; earnings summary and chart; analyst forecast summary and rating; price performance charts; 5-year charts of fiscal year fundamental data; business summary, prospects, recent developments and more.

● The Historical Stock Prices database for North America equities.

You can access Mergent Online via the Ryan-Matura Library Database webpage or http://0-www.mergentonline.com.enterprise.sacredheart.edu/
If you are accessing the data from off-campus, you will need to authenticate using your Sacred Heart student/staff/faculty network id and password. For additional information or help performing research using Mergent Online, please contact the reference desk at 203-371-7726

--by Rachel Gaither

ILLiad –a new way to get books and articles from other libraries

This Fall the Library is pleased to introduce ILLiad –a new, more flexible way to receive materials from other libraries.

The "ILL" in "ILLiad" come from the old phrase Inter-Library Loan –even though most of the materials that users request are copies of articles that don't have to be returned.

To use ILLiad, each user will have to establish a personal account –start here: http://sacredheart.illiad.oclc.org/illiad/   You will need to use your SHU e-mail address, and you will need your student, faculty, or staff number from your SHU ID card.

After you establish your account, you can request books, book chapters, articles, and DVDs or CDs using the forms that ILLiad will present. You can also check on requests in process, look at articles that have been received, and your requests history. You can also check up on which books, DVDs, or CDs you have checked out –this information will be here, and no longer in Enterprise (the library catalog). When a digital copy of an article or book chapter arrives, library staff members will forward it to your SHU e-mail account via ILLiad.

With this switch to ILLiad, users will also be able to pick up physical materials (books, DVDs or CDs, photocopied articles) from the Library's circulation counter, rather than from the Reference desk as in the past.

ILLiad leverages the power of the bibliographic information and collections in the world-wide library services provider, OCLC. SHU has been a member of OCLC since the 1970s, and ILLiad updates OCLC resource sharing for the 21st century.

If you have more questions, you can contact the Reference Desk at 203-371-7726, or Deana Santoro-Dillon our new Resource Sharing and Library Statistics Assistant in the ILL office at 203-371-7705.

You can also write your questions to ill@sacredheart.edu Ordinarily it will now be faster for you to send your requests to ILL directly in ILLiad rather than the old ILL e-mail address.

-- by Gavin Ferriby

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GOP Access

For the past one hundred and fifty years the Government Printing Office (GPO) has made a wealth of information available. Among many notable and useful GPO projects is the website GPO Access (http://www.gpoaccess.gov). GPO Access provides convenient access to important Legislative, Executive, and Judicial documents. These include, among others, *The Congressional Record* (1994-present), Session Laws (1995-present), Bills (1993-present), *The Budget of the United States* (1997-present), and *The Daily Compilation of Presidential Documents* (2009-present). Students and researchers with an interest in federal materials will also want to familiarize themselves with the Government Printing Office's advanced search tool at its Federal Digital System (FDsys) homepage, at (http://www.gpo.gov/fdsys). Another useful resource is the Thomas site maintained by the Library of Congress at (http://thomas.loc.gov). Thomas, for instance, provides search features that make locating treaties and presidential nominations convenient. If you assistance in using these online resources, please don't hesitate to contact a reference librarian. at reference@sacredheart.edu or at (203) 371-7726.

--by Gavin Ferriby

CREDO *reference*

Credo Reference – Start Your Research Here!

Don't know where to start a paper or project? CredoReference is a great place to get ideas, basic terms, and even a concept map.

Credo is a vast online reference library, providing access to the full text of hundreds of highly regarded and popular titles. And Credo brings the facts alive with images, sound files, animations, videos and much more. Find speedy, simple answers and authoritative, in-depth articles.

Credo Reference contains dictionaries, bilingual dictionaries, thesauri, encyclopedias, quotations and atlases, plus a wide range or subject-specific titles covering everything from accounting to zoology, via maps, math, management, martial arts, media studies, medicine, mountains, moons, music, multimedia, mythology.

Visit the Sacred Heart University Library web site web site at http://library.sacredheart.edu and select Credo Reference on the main page, or from the A-Z list of databases.

On campus, you can also go directly to www.credoreference.com for access. Off-campus users can access Credo remotely, login through our proxy at http://0-www.credoreference.com.enterprise.sacredheart.edu/

On the CredoReference main page, just type in a word, phrase, name, or anything else that occurs to you. CredoReference will response with a basic page with a topic page, definitions of terms, images, and links to articles, biographies, definitions, and entries in general and specialized reference works. Try the search "US Constitution"

If you select the "Concept Map" link on the header of the main page, CredoReference will ask you for your search term and then –after a pause for your workstation— you will see an interactive concept map with words and phrases linked together. You can rotate or enlarge/reduce the map, choose a related term, and otherwise get a sense of the terminology and the territory.

You can get more help from Reference Librarians –call 203-371-7726 or reference@sacredheart.edu. A user guide is also available at the Reference Desk.

--by Gavin Ferriby

Editorial Policy

Submission of articles or opinion letters:
All submissions of articles or opinion letters must be sent to the editor via e-mail at cioffim@sacredheart.edu for publishing consideration. Submissions must be received by deadline date to be considered for upcoming publication.
Space availability will be considered when deciding whether to incorporate an article. Byline of the author submitting article or opinion letter will be published. Submissions without bylines will not be published.
Any submissions by a group or a committee must have all the members' names on the piece.

Content:
Submitted articles can deal with any number of issues either controversial or not.
The editor reserves the right to deem an article inappropriate for publication, if it is used for personal attacks or complaints.
The editor also reserves the right to edit either the style or length of any submitted article.

Information
Fall Hours & Numbers

Monday - Thursday 8:00 AM - Midnight
Friday 8:00 AM - 6:00 PM
Saturday 10:00 AM - 6:00 PM
Sunday 12:30 PM - Midnight

For more information, please call:
Reference desk: x7726 (203-371-7726)
Circulation desk: x7702 (203-371-7702)

For a list of special hours please visit our website at
http://library.sacredheart.edu/AskUs-hours.html

Cambridge Branch Hours & Numbers

Monday - Thursday 9:00 AM - 9:00 PM
Friday 9:00 AM - 5:00 PM
Saturday Noon - 4:00 PM
Sunday Closed
For more information, please call:
Cambridge desk: x4872 (203-365-4872)

Staff Notes

Botanical Illustration: Looking, Really Looking,

--by Bonnie Figgatt

A marigold is not actually a flower – who knew?   I learned this while pulling flowers apart for five days recently at the New York Botanical Garden, peering at them through a microscope, and drawing furiously in a lab book to keep up with my instructor's pace in an intensive class on plant morphology. We dissected, viewed and madly drew the minutest parts of the tiniest flowers, breathtakingly beautiful under the microscope. That marigold "flower" is

Image: "Calla Lilies" ©Bonnie Figgatt

actually a compact mass of zillions (or so) of flowers, of two kinds -- the ones around the edge that look like petals, and the bits that stick up in the center. Reader, I focused my microscope and drew the teeny tiny parts of those flowers.
I have been studying botanical illustration at the New York Botanical Garden for a couple of years, learning to do drawings of a very structured and detailed sort. This course in plant morphology introduced the form and structure of flowering plants, serving the same purpose as taking an anatomy class if you do life drawing – learning the structure to inform the artwork.
Drawings of plant material are still very much used in the scientific literature. Dr. Kirk Bartholomew, chair of SHU's Biology Department, told me via e-mail that "Botanical illustrations are without a doubt the most useful tool in plant identification (far better than photographs, although they help too). … a good illustrator captures the "essence" of a species form as opposed to simply the attributes of a given

individual. "
And, botanical drawings can be quite beautiful. Botanical art has a long history, and has enjoyed a revival of interest in recent years. The New York Botanical Garden started its program in botanical illustration in the 1980s, and its courses are taught by some phenomenal artists. My plant morphology instructor was not only a doctorate-holding scientist, but also an award-winning botanical artist.
I have learned that doing an accurate drawing of a plant, or flower, or fruit, requires looking at it very carefully. Learning to look has been a most wonderful result of these classes for me. The other morning, on the last day of the plant morphology course, I stepped out on my deck and saw a little propeller-like plant part – on the idea of the winged maple seeds we all know, but clearly from a different kind of tree. In best kindergarten style, I brought one in to show my instructor, who immediately identified it as from a linden tree. And here's the thing: that tree has been dropping seeds on my deck for a decade and a half, and I never noticed. How much I've been missing! It's out there just waiting to be not only looked at, but really seen.
Bonnie Figgatt, MLS, MA is the Head of Technical Services in the University Library.

New Library Digital Scanners Are Easy to Use

tional videos in a libguide. This scanner can also crop scanned images, remove ink-spots on originals (on old newspapers, for example), and can adjust the contrast and brightness of photographs without affecting any neighboring text (on an old newspaper, for example).

The library holds thousands of reels of microfilms and microfiches: the complete New York Times, and many other publications (including education documents from ERIC). The new microform digital scanner makes this material much more accessible on a wired campus.

Upcoming Events

Justin Catanoso

 The Ryan-Matura Library, The Human Journey Colloquia Series, and the Department of Philosophy, Theology and Religious Education will be cosponsoring Justin Catanoso author of My Cousin the Saint on November 3, 2010. The event will be held in the University Commons at Sacred Heart University at 2:00 PM.

MY COUSIN THE SAINT
A Search for Faith, Family, and Miracles
JUSTIN CATANOSO

Copies of the book will be available for purchase at SHU Bookstore late October. For any information about the event please call Renata Cioffi at 203-371-7700 or email at cioffim@sacredheart.edu