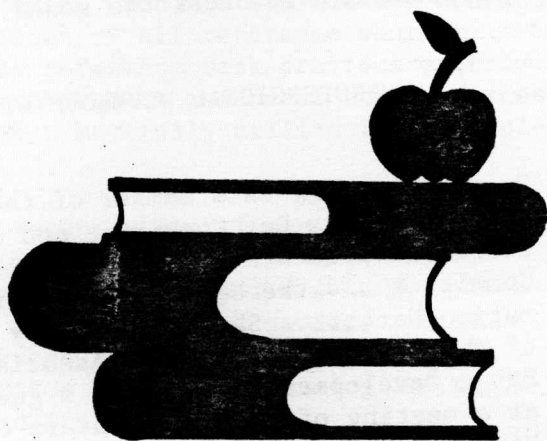




LIBRARY LINES

VOL. 1 Sacred Heart University Library No. 2



**OVER
50,000
SERVED**

LIBRARY STATS

During the 1984-85 academic year, the library circulated almost 20,000 books in addition to about 3,000 audiovisual software items. The reserves/periodicals and AV staff also retrieved over 2,000 reserve items and 20,000 periodicals.

In January, 1985 the recording of detailed reference statistics both by category and type of query was instituted. This information is used to determine reference desk scheduling and to identify areas for both reference and general collection development. During January through June 1985, the reference staff answered 2,339 questions of which 1,583 were reference queries, 756 were directional in nature and 162 were telephone requests.

How the Library Has Served YOU

As well as answering reference questions, reference staff is responsible for selecting reference and other materials from review sources. During fiscal year 1984-85, 767 volumes were added to reference collection alone bringing the total library holdings to 138,963 volumes of print material and 51,326 physical units of non-print items..

Basic library instruction was given to all EN 10 and EN 11 students and some presentations for EN 12. Sixty-seven classes were conducted in Fall 1984 and 26 classes were given in the Spring of 1985.

NEW REFERENCE ACQUISITIONS

CONSTITUTIONS OF THE COUNTRIES OF THE WORLD Reference K 3157 E5 C6

This set of constitutions of the world is arranged alphabetically by country in 17 volumes and one supplement. Updated regularly, this source includes the text of constitutions in English, and in some cases in the original language of the country. An introduction to the history and a bibliography is included.

KALEIDOSCOPE. Current World Data.

KALEIDOSCOPE is located on the main floor of the library on its own table next to the stairs. It is an alphabetically arranged card file containing information on all countries of the world, including the United States and the Canadian provinces, plus major international organizations and special files, such as the metric system, world currency rates and world population tables.

RECOMMENDED READING

LOUDER AND FUNNIER, a practical guide for overcoming stagefright in speechmaking by Robert B. Nelson. 1985. DN 4121 N427 1985.

Practical suggestions for speaking in front of large groups.

THE PERCEPTION OF NONVERBAL BEHAVIOR IN THE CAREER INTERVIEW, by Walburga von Raffler-Engel. 1983. HF 5549.5 I6 v66 1983.

Find out what to do and what not to do when interviewing for that next job.

TELLING LIES, Clues to deceit in the market place, politics, and marriage, by Paul Ekman 1985. BF 637 T77 E38 1985.

Fascinating study on the fine art of lying utilizing body language symbols. Learn about the Othello error, the Chaplin smile, and the Brokaw hazard.

PROFILES OF THE FUTURE, an inquiry into limits of the possible, by Arthur C. Clarke, 1984.

T 20 C54 1984.

RECOMMENDED READING (Continued)

The master talks about time, transportation, space and global libraries in regard to the power of faith over hard fact.

THE HUNGRY SELF, Women, eating, and identity, by Kim Chernin, 1985. RC 552 A72 C44 1985.

Before going on that diet, read about possible relationships between food, identity, and mothers and daughters.

YEAGER, an autobiography by General Chuck Yeager and Leo Janos. 1985. TL 540 Y4 A38 1985.

Hard drinking and high flying Chuck Yeager tells what it was like being a fighter pilot and first man to break the sound barrier.

PROFESSIONAL DEVELOPMENT

Dorothy Kijanka is a member of the Sacred Heart Founders Day Committee and serves as Library representative on the Faculty Library Committee and the New England Library Information Network. She was recently a member of the Connecticut Library Association Long Range Development Committee; a guest speaker at a meeting of the Southwestern Connecticut Middle Management Librarians Group; and served on an interview panel to select a Head of Circulation for Danbury Public Library. Currently she is Vice-Chair of the Fairfield County Library Administrators Group, and a member of the Fund Raising and Financial Development Alternative Resource Committee of the American Library Association.

Cheryl Beatty is currently the chairperson of the College and University Section of the Connecticut Library Association and a member of CLA's Executive Board. Cheryl has attended a seminar on Business Databases at the National Online Conference, the CLA annual conference and a meeting on "Government Documents in the Non-Depository Library."

Lynn Sabol, Elizabeth Paul, Ed Farrell and Lucretia Duwel have attended and completed the two day DIALOG II training-sessions in New York City. Ed has also recently attended a two-day conference of the Connecticut Educational Media Association in Waterbury and the Computer Conference and Show at Madison Square Garden.

Implementing a central research service has been the primary focus of the Public Service Department. An important step toward this end was the establishment of a reference desk in Fall 1984. Prior to that time patrons went for reference assistance to the circulation desk which was staffed by student aides during many evening and weekend hours. Establishment of a conspicuous reference desk, operated by a trained reference staff, ensures that patrons can easily identify the library staff member most qualified to provide reference assistance.

A second step toward improved service was moving the periodical indexes from the lower level to the main level of the library. Prior to this shift, student aides assisted patrons during evenings and weekend hours. Consolidation of all reference sources around the reference desk provides patrons with easy access to personnel and resources so that they may fully utilize library collections.

The most recent phase of upgrading reference services was the integration of several reference collections. The library had separate collections for general sources, legal sources, and business sources. This fragmentation was very confusing and made research difficult.

The installation of carpeting last summer requiring us to move every book provided the opportunity to merge these collections so that all reference sources are now arranged within one classification system.

HUMAN RIGHTS RESOURCES

A substantial cash gift from Leo Nevas has enabled the library to purchase additional materials on human rights. To date approximately 300 books have been ordered or received, and several new subscriptions to human rights journals have been started. The collection encompasses reference, philosophical and theoretical works as well as materials on specific human rights and related topics. The guide to the sources is a bibliography published by the Center for the Study of Human Rights at Columbia University in New York. For access to materials see one of the librarians at the library reference desk.

As part of an ongoing effort to continually upgrade the quality of facilities and services in the library, the professional staff is currently evaluating the present arrangement of the periodicals collection on the library's lower level. As a part of an internal arrangement of the materials into a more logical order, the possibility arises of opening this portion of the collection to all library patrons. If such a decision is made, library users would then have open access, no longer having to fill out and wait for responses to request forms for these materials.

As an important part of our evaluation of such a potential shift to open access, we would like to know your feelings on this matter. You may be interested in opinions previously expressed in this regard at other universities. Proponents of open access applaud the elimination of unnecessary barriers between patrons and a part of the library collection, increased potential for browsing, greater circulation of materials. Opponents of open access have complaints that are more custodial in origin; possible increases in theft, potentially reduced availability due to misshelving, and greater costs for replacements of materials.

How do you feel about this matter? Please let us know your opinion by filling out this ballot NOW and sending it to the library!

Online 85, an exhibit and conference of the Online Information Industry, was held at the New York Hilton from November 4-6, 1985 and two members of the library staff, Cheryl Beatty and Lynn Sabol, attended the exhibit.

A large conference center on the second floor of the hotel was set aside for the exhibit and here well over 100 vendors of computerized bibliographic services set up their information booths. Each booth advertized the vendor's line of specialized information and advertising publicity and information on the products were free for the taking.

What exactly is meant by Online? And what is an Online vendor? Online refers to databases of information citations and text that are accessed through the use of a computer terminal. The terminal is usually connected to a telephone network which transmits the information from the main computer source to the individual positioned at the terminal where a hardcopy of the citations or text can be produced with the use of a printer.

Companies, mostly publishers, develop the data-base from the original and pre-published data and are responsible for cataloging, coding, and inputting data onto a computer memory storage unit. A fee is then charged to those who access the information that the company has developed. Some publishers, such as the Federal Government or Chem Abstracts, sell their information direct, while other vendors, such as BRS and DIALOG, are database supermarkets, selling access to hundreds of databases at reduced cost and with a measure of convenience.

What type of databases are there? A short list of examples are AP News, Chemical Industry Notes, Electronic Yellow Pages Index, IRS TaxInfo, Mideast File, Nursing and Allied Health, Standard and Poor's Register and Zoological Record. These are only a few of the hundreds of databases available, literally running from A to Z.

By attending the exhibit, the library personnel were introduced to other relatively new services such as VU-Text Information Services, Inc. which offers full text availability of many hard to get newspapers such as the Washington Post and Chicago Tribune. The Library at Sacred Heart offers to both faculty and

students, online database bibliographic searches utilizing DIALOG, which is comprised of over 200 separate, specialized databases.

If your research topic might utilize a DIALOG search, please come in and discuss it with the Reference Librarian.

SUGGESTION BOX

In the interest of receiving comments and suggestions concerning any aspect of the library and its operations, a suggestion box for the use of the university community has been installed. The location of the box is on the main floor, on the white vertical column nearest the reference desk.

The suggestion box will be opened daily, and responses from the staff will be posted on the bulletin board located alongside. The library staff looks forward to comments from the faculty. Let us hear from you!

NEW LIBRARY HOURS

Starting with the Spring, 1986 semester, the library will be open until 11:45 pm, Sunday through Thursday. Reference service, however, will be available only until 10:30 pm. A building monitor and two student aides will staff the library during the one hour and fifteen minutes of extended service.

WEEKLY LIBRARY HOURS

MONDAY-THURSDAY	8:30 am - 11:45pm
FRIDAY	8:30 am - 10:30pm
SATURDAY	9:00 am - 4:00pm
SUNDAY	1:30 pm - 11:45pm