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SOUTHWEST QUALITY IMPROVEMENT STAFF (QIS)

Cindy Salmoiraghi

1 - Cindy Salmoiraghi

Health Information and Quality Management Specialist

Southwest Community Health Center, Inc

Cindy has been employed by Southwest Community Health Center since 2015. She spends her workday pulling data from the EHR to compile internal reports for the agency and utilizes external measurement.
instruments to gauge performance on specific criterion. She tailors reports to satisfy specific requests and is conscious of the need to create interest- “data needs to be eye-catching in order to attract attention”, she says.

Prior to her work at Southwest, Cindy was employed by a prominent behavioral health agency for over 20 years and held several clinical and key lead administrative positions. When not working, she is an avid gardener and enjoys woodworking. Growing, building, and fixing appear to be her mission.

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**Joanne Smith**

**Director of Quality Improvement**

**Southwest Community Health Center, Inc**

Joanne has been employed by Southwest Community Health Center since 2016 as the director of Quality Improvement. She is responsible for the overall development, implementation, and monitoring of the clinic’s continuous improvement and quality assurance activities to ensure compliance with quality benchmarks and the delivery of high-quality care. She has many years of experience working in the Health Care industry.
Site: Southwest Community Health Center

**Project Title:** Implementation of a Self-Management Program for Hispanic Patients with Chronic Non-Cancer Pain

**Methods:** Educate patients about non-pharmacological interventions for the management of chronic non-cancer pain. The Defense and Veterans Pain Rating Scale (DVPRS) was used to assess pain and quality of life. Post-Event Satisfaction Survey developed by the DNP student project developer to gather qualitative data.

**Significance:** The implementation of non-pharmacological modalities for the management of chronic non-cancer pain can increase the quality of life.
PAUL L. JONES SCHOLARSHIP RECIPIENTS

Lizete Dos Santos
Diane Eannotti
Joni-Kay Johnson
Domingo Martins
Austin McCaslin
Sunny Rana
Alexi Rivera
Socrate Sebourne-Francis
Lauren Violette

SHU ALUMNI KIMBERLY TESTO'S AANP NATIONAL YEAR AWARD

Congratulations!
Kimberly M. Testo FNP-C, APRN, MSN, WCC
Owner of New Solutions Pain Management Clinic LLC and SHU Alumni
Received the American Association of Nurse Practitioners National Society Award.
Congratulations!
Preceptors' Workshop CEU Credits

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